



**Strategic Plan  
2016 to 2019**

**QHVSG**  
Family Support After Murder Inc.



## Queensland Homicide Victims' Support Group (QHVSG)

is one of Queensland's most highly regarded community support services and is constantly evolving to meet the needs of its members and the wider community.

QHVSG has a very proud history of providing nurturing support to its members and is privileged to walk along side them as they navigate the horrendous journey of living in the aftermath of homicide.

QHVSG offers 24 hour support, personal advocacy and information to all people affected by homicides in Queensland, regardless of age, gender, culture or religion.

With over 20 years experience our foundations have been built on passion, enthusiasm for change, commitment to the cause and the altruistic nature of its Management Committee, Staff and Volunteers. These characteristics have allowed QHVSG to develop a high quality and personalised support service to exiting members and over 500 new members each year who experience first-hand the devastating effects of homicide.



QHVSG is not only a place of solace and refuge for those who are attempting to piece their lives back together after the tragic and senseless loss of someone they love. It is also an organisation with strong ties to the community and a commitment to promote the rights of homicide victims.

Our Strategic Plan for 2016 to 2019, will guide the continued transformation and development of our organisation as we grow, evolve and adapt to the changing needs of our members and the wider community.

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Douglas Elsmore  
QHVSG President  
2016

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Ross Thompson  
QHVSG General Manager  
2016

## Key Focus Areas

	Support	Education	Reform	Communication	Funding
Objectives	To provide support to victims of homicide from the initial incident, for the rest of their lives	To provide education, training, awareness and research for members and the wider community	To provide advocacy and legislative review for our members	To provide active two way engagement with members, stakeholders and the community	To maintain the financial sustainability of the organisation
Strengths	<ul style="list-style-type: none"> <li>• Peers supporting peers</li> <li>• Staff counselling service</li> <li>• Court support</li> <li>• Support meetings</li> </ul>	<ul style="list-style-type: none"> <li>• Credibility</li> <li>• Our members and their collective experience</li> <li>• Existing relationships</li> </ul>	<ul style="list-style-type: none"> <li>• Legitimacy</li> <li>• Integrity</li> <li>• Dedicated and enthusiastic members, staff and Board</li> </ul>	<ul style="list-style-type: none"> <li>• Existing members</li> <li>• Existing stakeholder relationships</li> <li>• Dedicated and enthusiastic members and Board</li> </ul>	<ul style="list-style-type: none"> <li>• Mature structure</li> <li>• Established funding program</li> <li>• Strong existing relationship with the Government</li> </ul>
Measures	<ul style="list-style-type: none"> <li>• Area Coordinators across the state</li> <li>• Retain members for life</li> <li>• New members transitioning to active/supporting members</li> <li>• Support activities for specific demographics</li> </ul>	<ul style="list-style-type: none"> <li>• Be 'the go-to' organisation for Qld homicide statistics</li> <li>• A wide range of education programs and materials</li> <li>• Community awareness through active partnerships</li> <li>• Media and first responders training programs</li> </ul>	<ul style="list-style-type: none"> <li>• Be 'the authority' on homicide in Qld</li> <li>• Engagement of members to drive reform initiatives</li> <li>• Successful engagement with victims' services to deliver outcomes for members</li> <li>• Awareness and utilisation of this service by members and the community</li> </ul>	<ul style="list-style-type: none"> <li>• Identify and engage with the top 100 influence brokers</li> <li>• Fully operational online presence including social media</li> <li>• Templates and packs created for members</li> <li>• Active dialogue with members, stakeholders and the community</li> </ul>	<ul style="list-style-type: none"> <li>• Identify 100 applicable funding sources</li> <li>• Build strong relationships with new funding sources</li> <li>• Develop clear succinct financial dashboard for the Board, members and stakeholders</li> <li>• Develop an information pack for anyone wanting to raise funds for QHVSG</li> </ul>

# Vision

To be the leading organisation, providing high-quality support, education and reform for victims' of homicide now, and for the rest of their lives.

# Mission

To provide support to victims' of homicide through:

- our unique peer network, providing a family environment of empathy, compassion and understanding;
- the education and awareness for members and the community; and
- advocacy for reform on behalf of our members.

# Values



## Support

Building a sustainable peer support program specialising in victims supporting victims.



## Innovation

Actively engaging with our members and stakeholders to bring new ideas to life.



## Partnership

Building strong relationships with government and community to work together to support victims.



## Accountability

Delivering on promises to our members and providing responsible stewardship of our resources.



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